Question 1 (of 6): Which of the IT-related issues below are most important for your campus to resolve for its strategic success? (You may check [5] issues. Click here to see items associated with each issue.)

- Administrative/ERP/information systems
- IT assessment/benchmarking/evaluation
- Agility/adaptability/responsiveness
- Consumerization of IT (formerly "Campus use of consumer services")
- Collaboration/partnerships/building relationships
- Communications/public relations for IT
- Data administration
- Digital content and e-books (formerly "Digital library/digital content")
- Disaster recovery/business continuity
- Funding IT
- Governance, organizational management, and leadership
- Identity/access management
- Information/content management
- Infrastructure/cyberinfrastructure
- Learning environments (formerly "Technology-enhanced class/other learning spaces")
- Learning management systems
- Outsourcing/insourcing/cosourcing/crowdsourcing
- Policy development and compliance
- Research support
- Security
- Service delivery models
- Staffing/HR management/training
- Strategic planning
- Student computing
- Teaching and learning with technology
- Technology change
- Web systems and services
Question 2 (of 8): Which issues have the potential to become much more significant in the coming year? (You may check up to five [5] issues to see items associated with each issue.)

- [ ] Administrative/ERP/information systems
- [ ] IT assessment/benchmarking/evaluation
- [ ] Agility/adaptability/responsiveness
- [ ] Consumerization of IT (formerly "Campus use of consumer services")
- [ ] Collaboration/partnerships/building relationships
- [ ] Communications/public relations for IT
- [ ] Data administration
- [ ] Digital content and e-books (formerly "Digital library/digital content")
- [ ] Disaster recovery/business continuity
- [x] Funding IT
- [ ] Governance, organizational management, and leadership
- [ ] Identity/access management
- [ ] Information/content management
- [x] Infrastructure/cyberinfrastructure
- [ ] Learning environments (formerly "Technology-enhanced class/other learning spaces")
- [ ] Learning management systems
- [ ] Outsourcing/insourcing/cosourcing/crowdsourcing
- [ ] Policy development and compliance
- [x] Research support
- [ ] Security
- [ ] Service delivery models
- [ ] Staffing/HR management/training
- [ ] Strategic planning
- [x] Student computing
- [ ] Teaching and learning with technology
- [ ] Technology change
- [ ] Web systems and services
Question 3 (of 6): Which issues are you, as an IT leader or administrator, spending most of your time addressing? (You may check up to five
Click here to see items associated with each issue.)

☑ Administrative/ERP/information systems
☐ IT assessment/benchmarking/evaluation
☐ Agility/adaptability/responsiveness
☐ Consumerization of IT (formerly "Campus use of consumer services")
☑ Collaboration/partnerships/building relationships
☐ Communications/public relations for IT
☐ Data administration
☐ Digital content and e-books (formerly "Digital library/digital content")
☐ Disaster recovery/business continuity
☑ Funding IT
☐ Governance, organizational management, and leadership
☐ Identity/access management
☐ Information/content management
☑ Infrastructure/cyberinfrastructure

☐ Learning environments (formerly "Technology-enhanced class/
other learning spaces")
☐ Learning management systems
☐ Outsourcing/insourcing/cosourcing/crowdsourcing
☐ Policy development and compliance
☐ Research support
☐ Security
☐ Service delivery models
☐ Staffing/HR management/training
☐ Strategic planning
☐ Student computing
☐ Teaching and learning with technology
☐ Technology change
☐ Web systems and services

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Question 4 (of 6): On which issues is your campus spending the most human and/or financial resources? (You may check up to five [5] issues to see items associated with each issue.)

- [ ] Administrative/ERP/information systems
- [ ] IT assessment/benchmarking/evaluation
- [ ] Agility/adaptability/responsiveness
- [ ] Consumerization of IT (formerly "Campus use of consumer services")
- [ ] Collaboration/partnerships/building relationships
- [ ] Communications/public relations for IT
- [ ] Data administration
- [ ] Digital content and e-books (formerly "Digital library/digital content")
- [ ] Disaster recovery/business continuity
- [X] Funding IT
- [ ] Governance, organizational management, and leadership
- [ ] Identity/access management
- [ ] Information/content management
- [X] Infrastructure/cyberinfrastructure
- [ ] Learning environments (formerly "Technology-enhanced class/other learning spaces")
- [ ] Learning management systems
- [ ] Outsourcing/insourcing/cosourcing/crowdsourcing
- [ ] Policy development and compliance
- [X] Research support
- [ ] Security
- [ ] Service delivery models
- [ ] Staffing/HR management/training
- [ ] Strategic planning
- [X] Student computing
- [ ] Teaching and learning with technology
- [ ] Technology change
- [ ] Web systems and services
Question 5 (of 6): In addition to the issues listed above, what high-priority IT issues are you facing in the next 3–5 years?
Question 6 (of 6): Are these additional issues (if any) more or less pressing than those in the list above? How do they rank relative to the other issues you have noted above?